

Royal Borough of Greenwich ApprenticeshipsPLUS

The COVID-19 pandemic posed considerable challenges for education providers during the academic years 2019-2020 and 2020-2021, requiring Royal Borough of Greenwich ApprenticeshipsPLUS to act swiftly and adapt its approach to teaching, learning and assessment between full on-site delivery to fully remote teaching and learning.

In most cases a blended approach has been used and we have prioritised maintaining a safe learning environment and tutor led delivery, enabling learners to continue learning.

The ApprenticeshipsPLUS remote learning offer

Where apprentices need to self-isolate or local restrictions prevent classroom sessions the ApprenticeshipsPLUS Team provide the following remote learning support:

- Timetables are sent to students in advance for online teaching sessions delivered using either Microsoft Teams or Zoom.
- Small group and one-to-one sessions are arranged by tutors.
- Other online platforms such as BKSb and One file enable learners to access learning and assessment from wherever they are.

Apprentice responsibilities

- Apprentices should attend all scheduled classes by logging into their virtual learning session at the arranged time.
- Apprentices must contact their trainer if they are unable to attend for any reason.
- Apprentices should continue to work on assignments and submit them by the deadlines in the usual way, via OneFile.
- Apprentices should follow the ApprenticeshipPLUS code of conduct at all times.

Additional support

- Where apprentices require specialist equipment or facilities, trainers will adapt the sequence of courses to provide alternative learning opportunities.
- Where apprentices do not have a suitable device to access online learning they should contact their ApprenticeshipsPLUS coordinator and, following an individual assessment, may arrange through an employer or apply to the 16-19 Bursary Fund.
- Where apprentices do not have a suitable learning environment, they should contact their ApprenticeshipsPLUS coordinator who will liaise with their employer to explore suitable alternatives in the workplace.
- Where an apprentice is unable to work they may be offered a break in learning until they are able to resume their job role and attend college.
- Where an apprentice has additional learning needs, supplementary one to one tutorials may be arranged.